

Agile Business Analyst

Caxton FX is looking for an experienced agile business analyst to develop strong partnerships with key stakeholders to maximise engagement throughout the product development lifecycle, and to ensure that epics and features are evaluated correctly for business benefit and cost of implementation.

Reporting to the IT Director and working closely with business stakeholders, you will be responsible for producing Epic Value Statements, Epic Lightweight Business Cases and helping to prioritise the jobs flowing through the enterprise level Kanban by using weighted shortest job first analysis.

About the company

Caxton FX is a foreign exchange company that has become an entrepreneurial success story. From launch our ethos has been to offer excellent value for money and great customer service. Our growth is testament to the fact that we have delivered on that vision from day one.

Caxton FX was founded in 2002. Since then, it has grown from one man and a phone to a business that turns over circa £750 million. Our analysts are widely quoted in the UK press on currency issues and with over 200,000 clients, we remain focused on delivering excellent customer service. Caxton FX has been defined as one of the 50 businesses leading Britain based on outstanding growth at a pace 73 times greater than the National Average.

At the heart of our success is our people. Caxton FX is a people business and our successful growth has largely been a result of the outstanding relationships we have established with our growing base of customers.

The Caxton culture is open, honest, hardworking, professional and fun. With approximately 100 staff the company is going through an important growth phase which is focused on new product launches and geographical development. We want to hire the very best people to support our ambitious growth plans. Through educational and training initiatives we support each individual throughout the development of their career with the intention of stretching each one to a high standard of excellence.

Ideal Outcomes:

- A trusted business partner to the Directors of the company and collaborate at an early stage level of product planning and creation.
- Impact Caxton FX's product development, creating more ambitious and market disrupting projects, and enhancing company growth and expansion.

The role:

You will have 5+ years combined technical and functional business experience, and 2+ years of recent BA work with software/web development experience in an Agile/ Scrum environment.

You will have recent experience a product owner role with a structured methodology, and demonstrate the ability to successfully perform the various aspects of the Analyst role across multiple, complex system implementation with custom and 3rd party applications.

This role requires extensive communication across the business and the ability to understand and relate to the different viewpoints held by different stakeholders. You will have strong listening and communication skills, and be confident in delivering face-to-face feedback to the development team allowing them to make changes for the stakeholders more fluently.

It would be a distinct advantage if you have experience in working in a PCI compliant environment and in real time trading or FX systems (although not essential). More importantly is the ability to translate complex concepts between business customers and the technical project team. Therefore, it is imperative that you have advanced analytical and troubleshooting skills, together with a good customer service approach, and basic project management skills.

You will have recent experience in a Product Owner/ Manager role, with strong skills in user observations, problem interviews, competitor analysis, business modelling, product roadmapping, personas, user stories, scenarios, design sketches, product demos, user tests, metrics and analytics, and release planning. You will have excellent communication skills, with the ability to question and challenge business owners' requirements, to ensure they are viable, whilst continuously managing expectations.

Benefits

A competitive salary dependent on experience

20 - 25 days annual leave
Dependent on length of service

Contributory pension scheme (from 1st April 2015)

Choice of private medical insurance or health cash plan

Cycle to work scheme

Childcare vouchers

Educational bursary to support professional development

Work environment

A dynamic open plan environment in the heart of central London

Free breakfast; fruit delivered weekly and cakes on your birthday.

Regular social events - including Vodka rounders in Hyde Park, regular table tennis competitions and Christmas Party

Games room with table tennis table